

Miami Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
100008	BAPTIST HOSPITAL OF MIAMI INC	8900 N KENDALL DR
100009	UNIVERSITY OF MIAMI HOSPITAL	1400 NW 12TH AVE
100022	JACKSON MEMORIAL HOSPITAL	1611 NW 12TH AVE
100029	NORTH SHORE MEDICAL CENTER	1100 NW 95TH ST
100076	METROPOLITAN HOSPITAL OF MIAMI	5959 NW 7TH ST
100209	KENDALL REGIONAL MEDICAL CENTER	11750 BIRD RD
100240	ANNE BATES LEACH EYE HOSPITAL	900 NW 17TH ST
100277	DOUGLAS GARDENS HOSPITAL	5200 NE 2ND AVE
100284	WESTCHESTER GENERAL HOSPITAL	2500 SW 75TH AVE
100314	WEST KENDALL BAPTIST HOSPITAL	9555 SW 162 AVE
370004	INTEGRIS BAPTIST REG HEALTH CENTER	200 SECOND AVENUE SOUTHWEST, BOX 1207

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Address 2	Address 3	City	State
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
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		MIAMI	FL
		MIAMI	OK

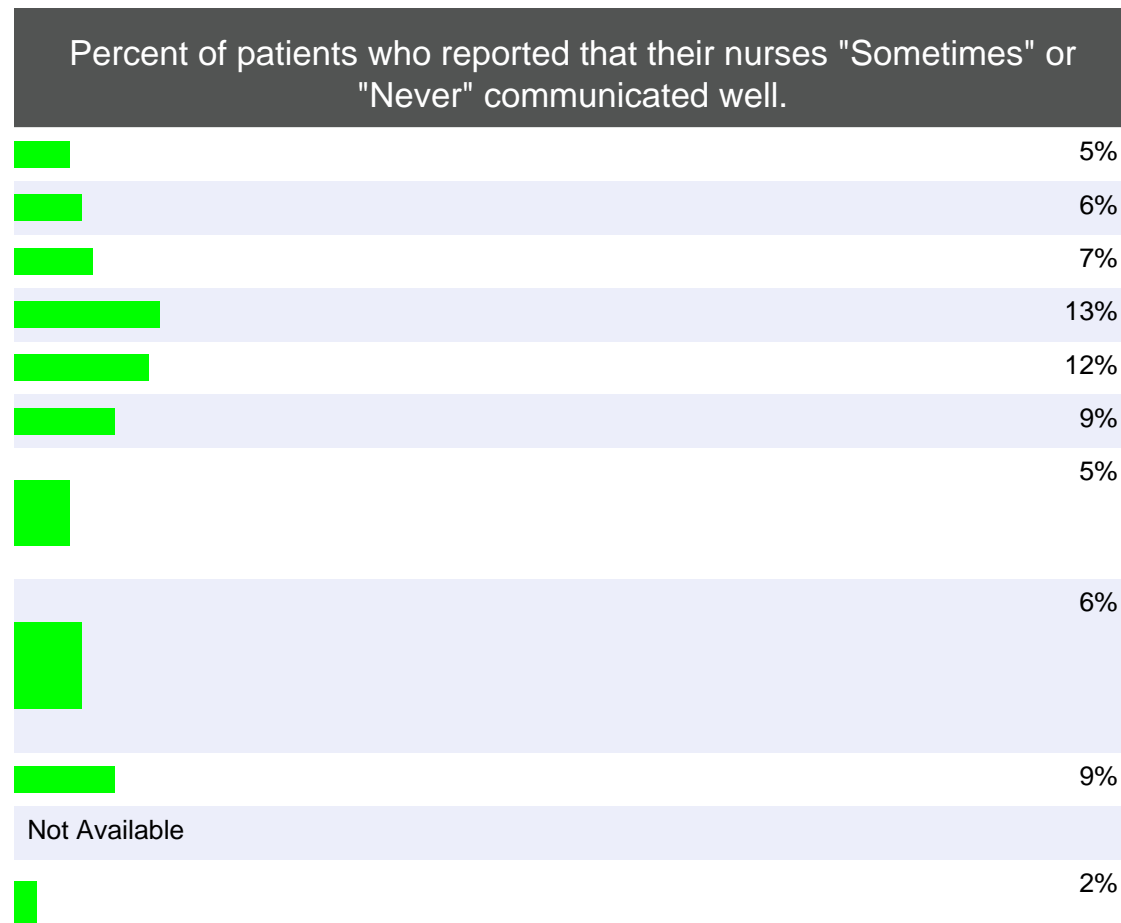
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ZIP Code	County Name	Phone Number
33176	MIAMI-DADE	7865961960
33136	MIAMI-DADE	3053255511
33136	MIAMI-DADE	3055851111
33150	MIAMI-DADE	3058356000
33126	MIAMI-DADE	3052641000
33175	MIAMI-DADE	3052233000
33136	MIAMI-DADE	3053266000
33137	MIAMI-DADE	3057518626
33155	MIAMI-DADE	3052639270
33196	MIAMI-DADE	7864672011
74355	OTTAWA	9185426611

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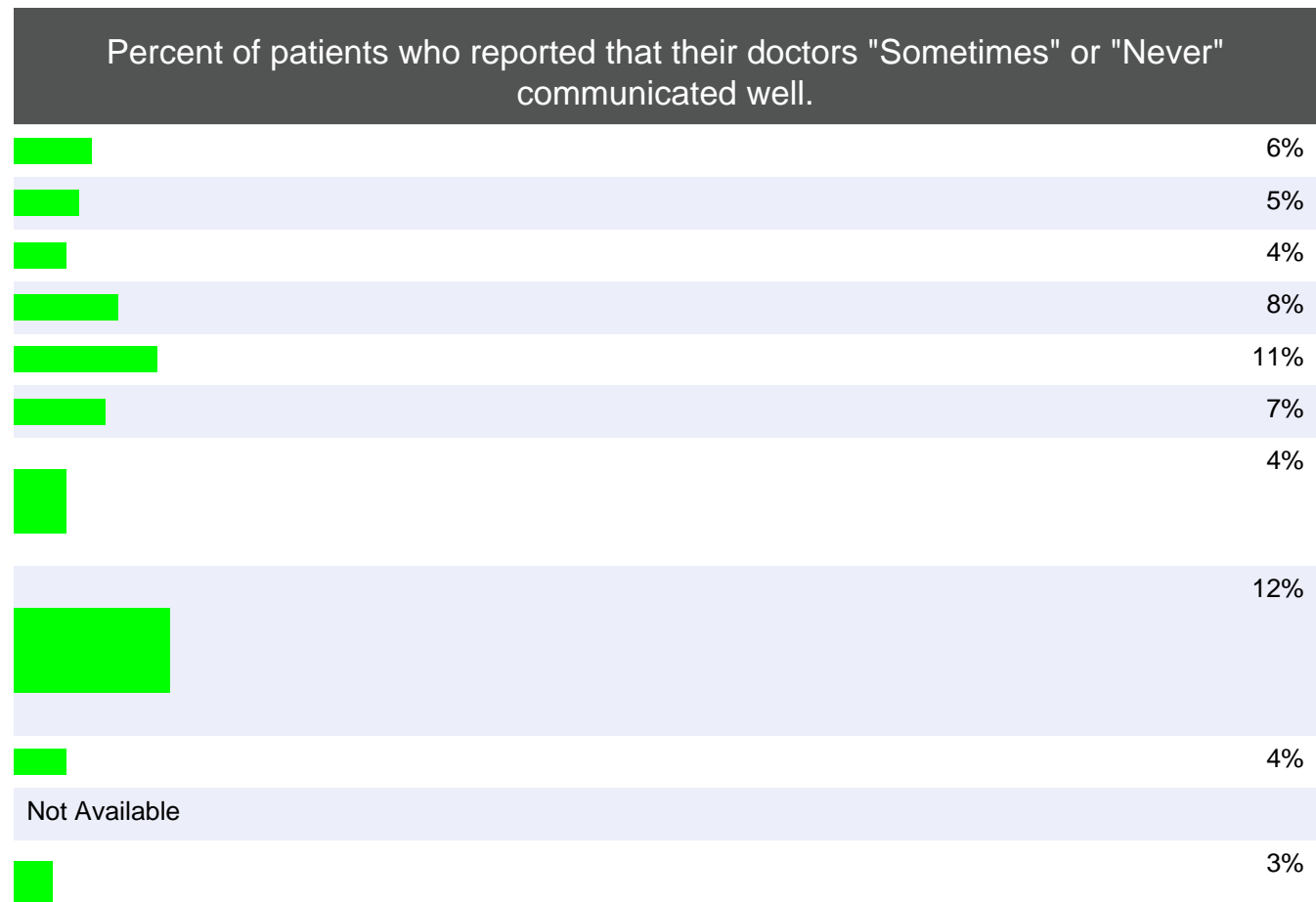
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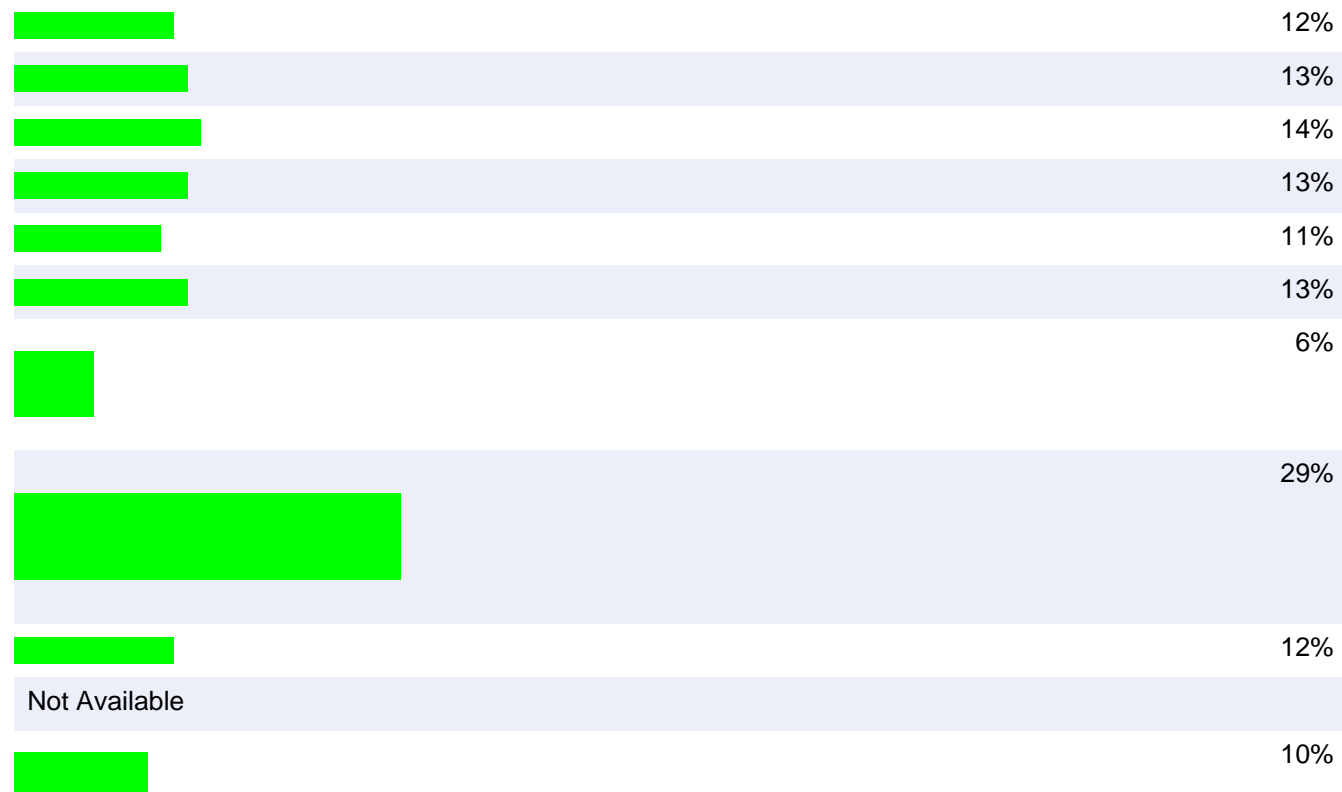
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Percent of patients who reported that their doctors "Usually" communicated well.



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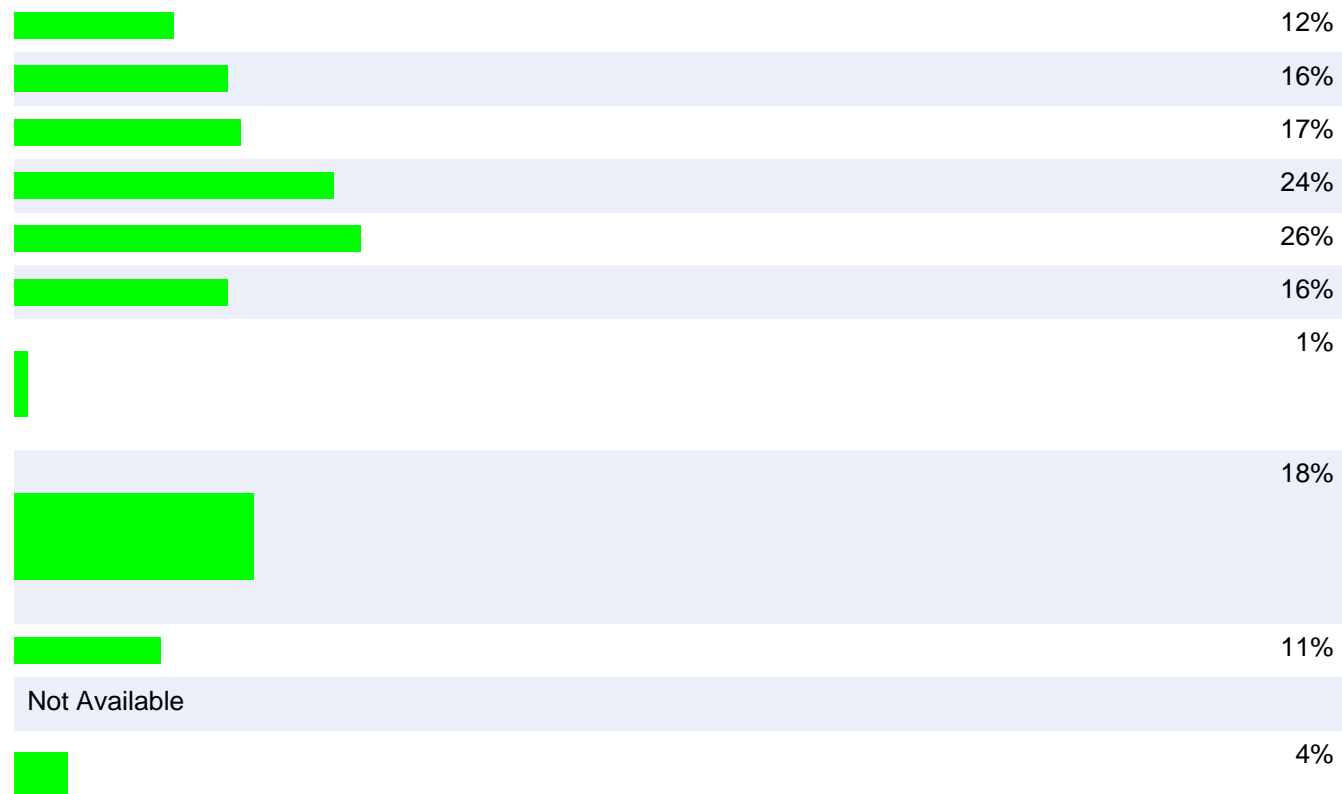
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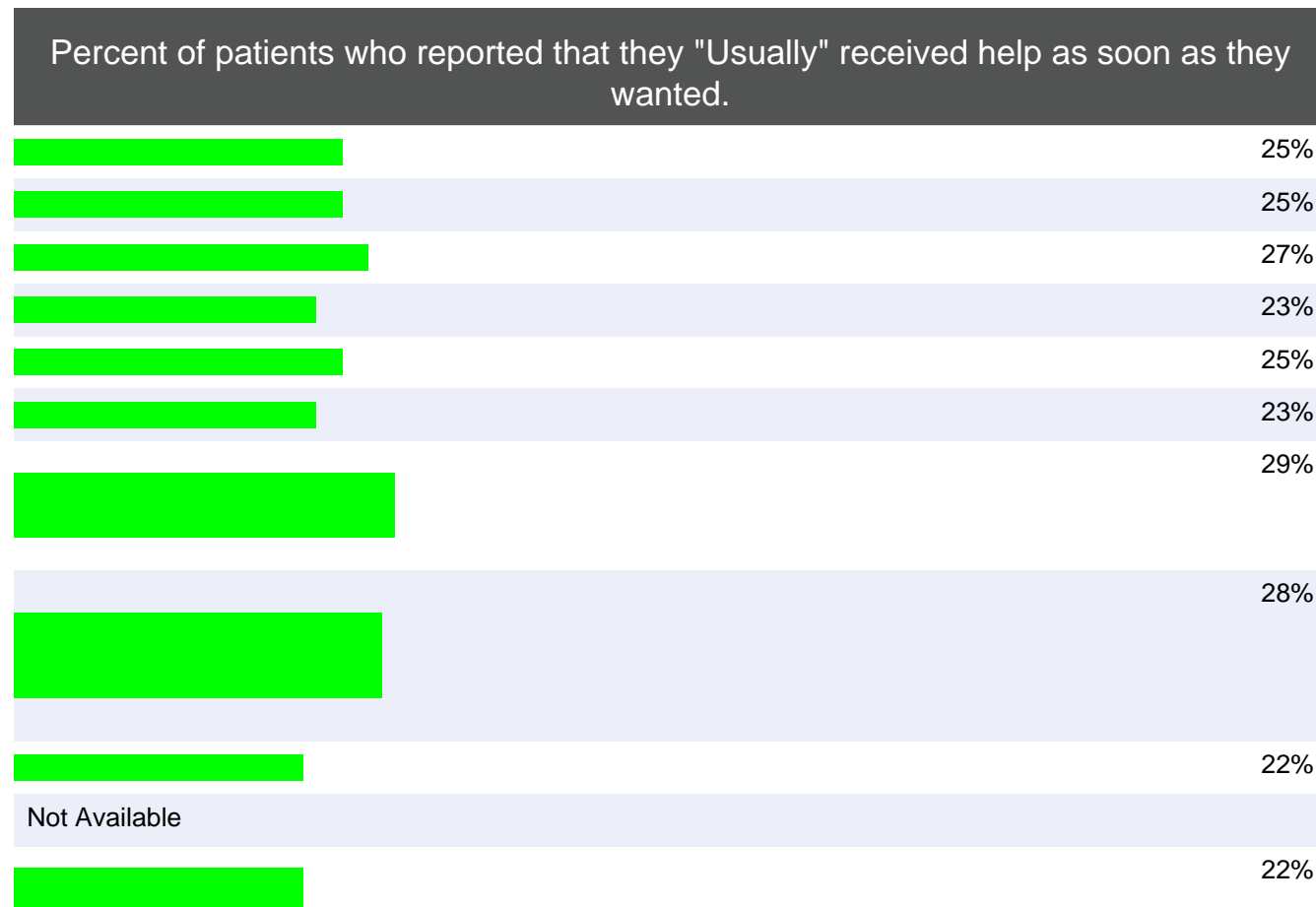
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



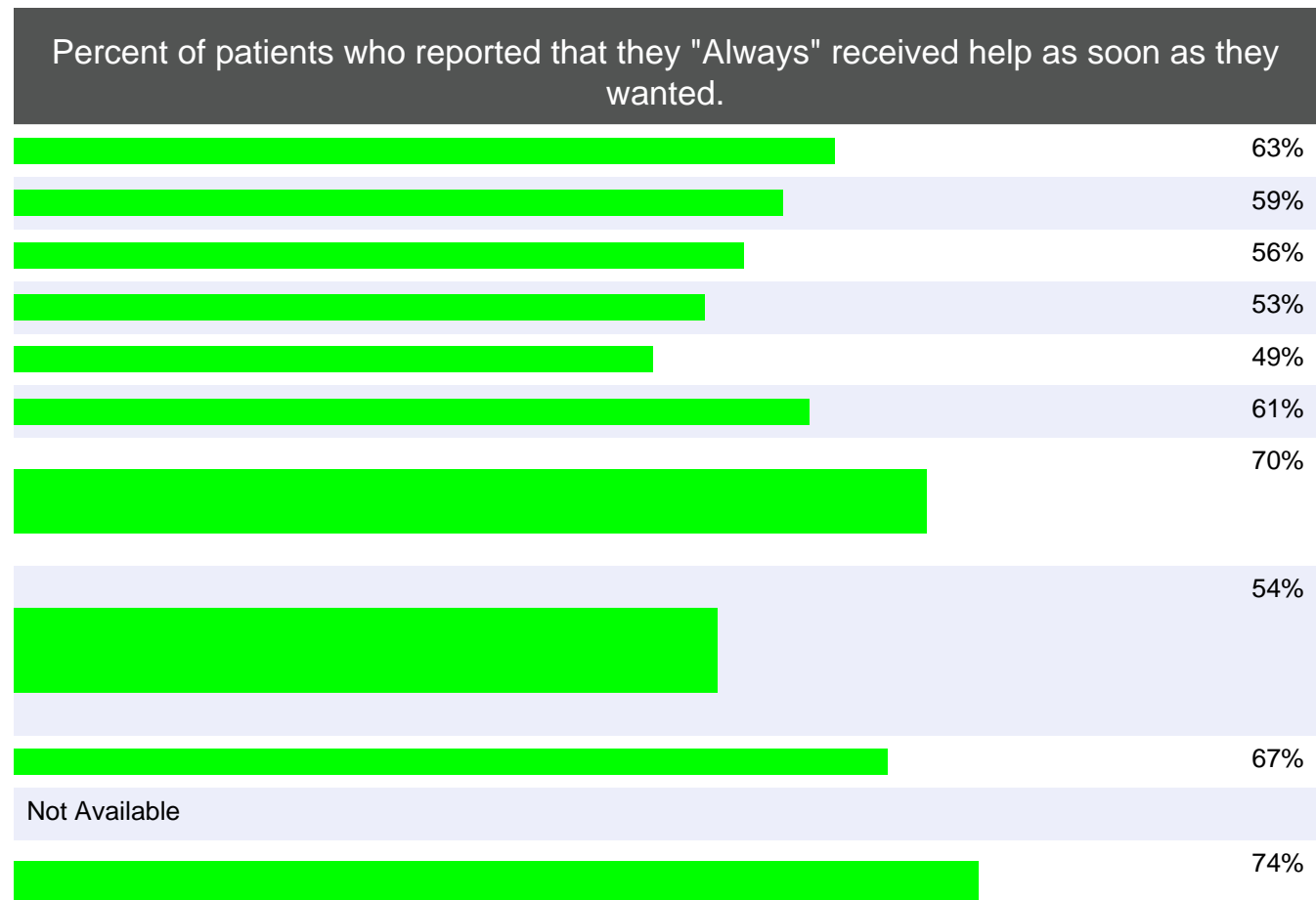
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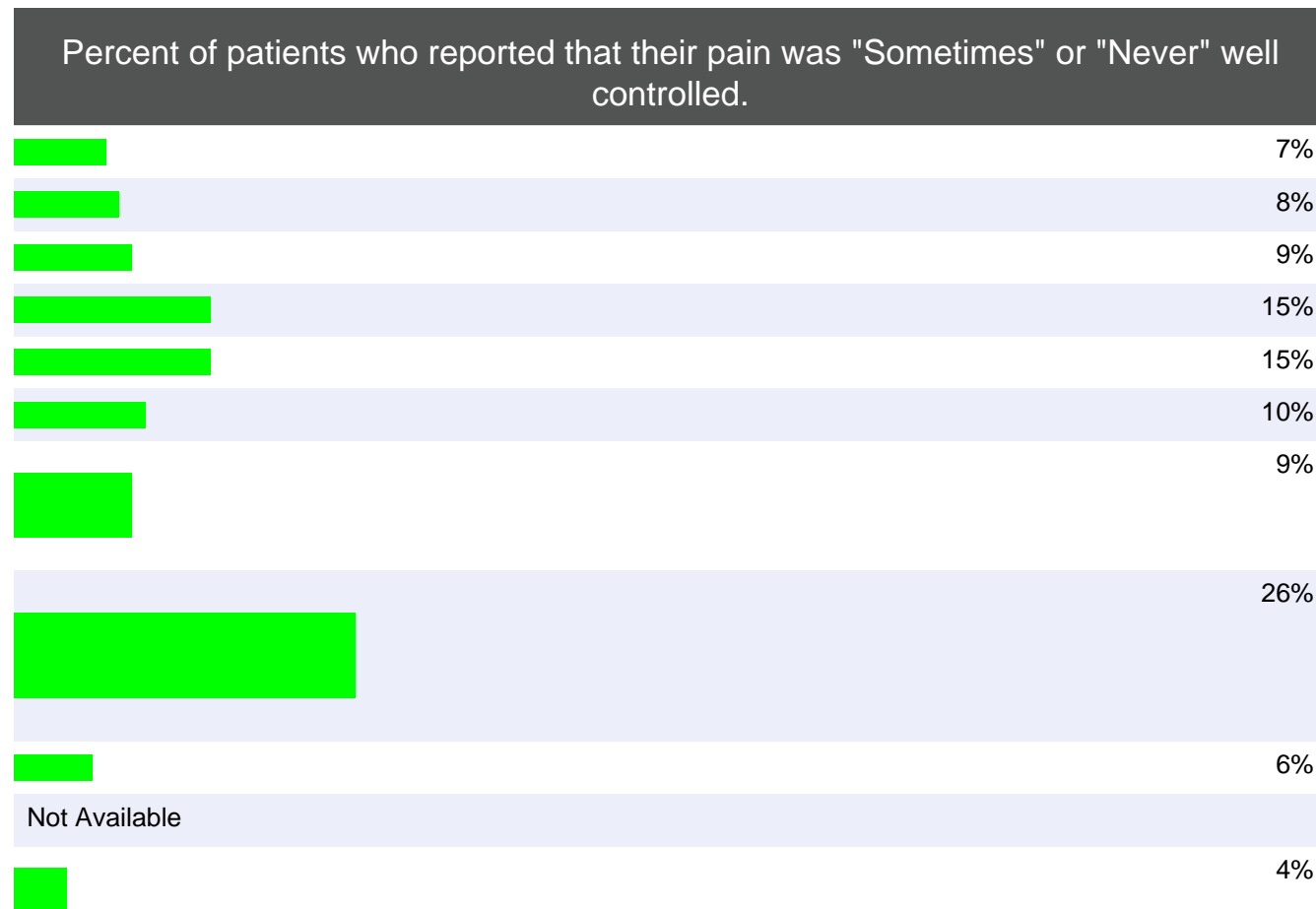
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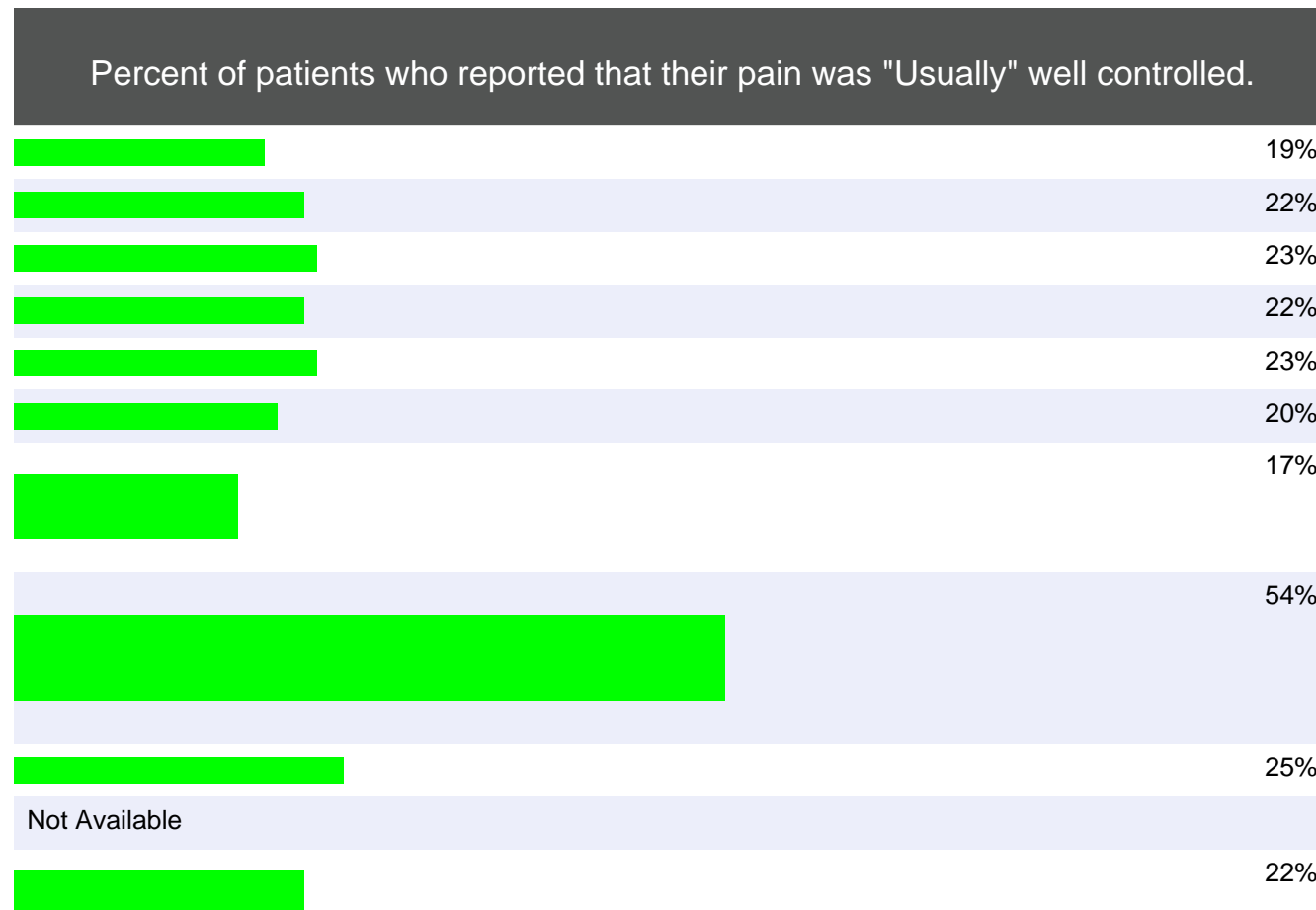
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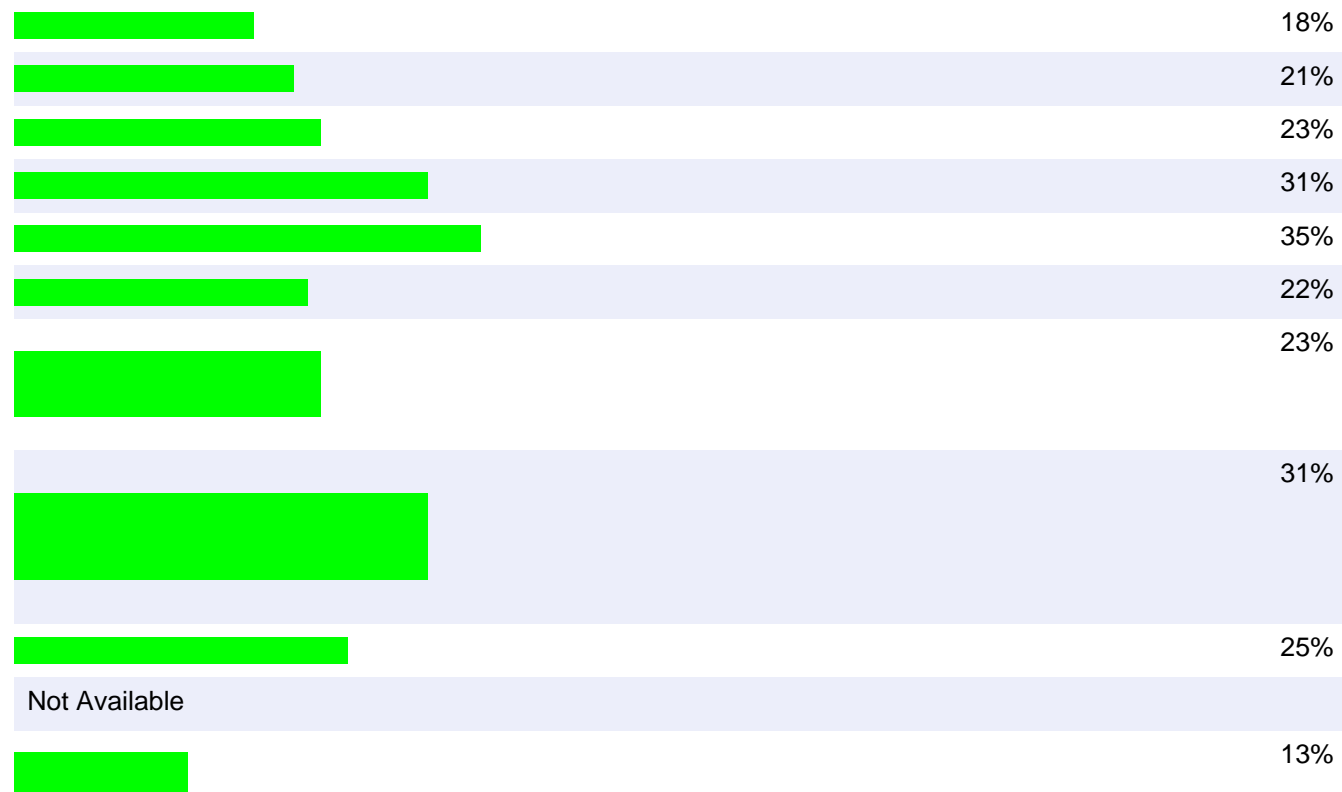
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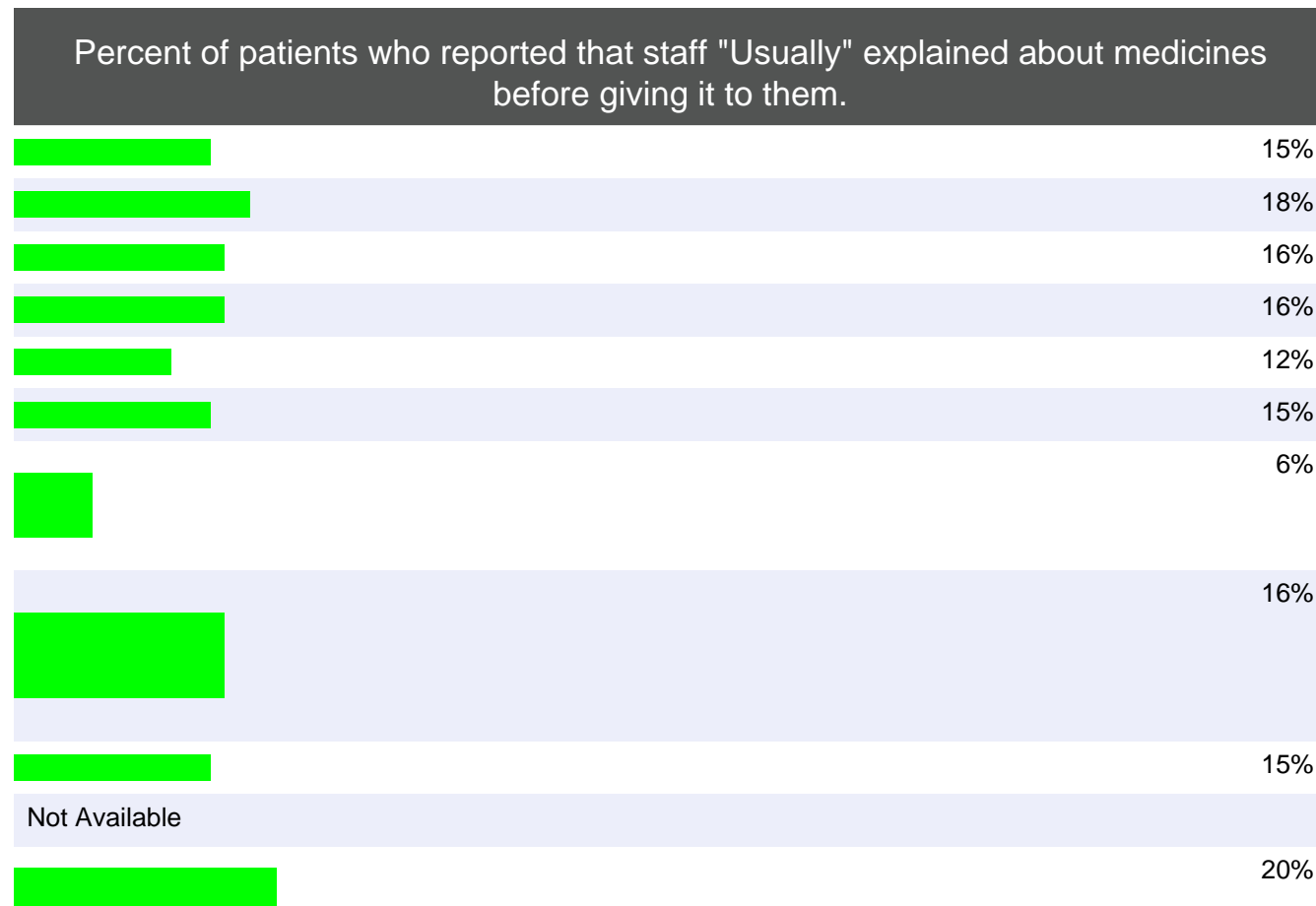
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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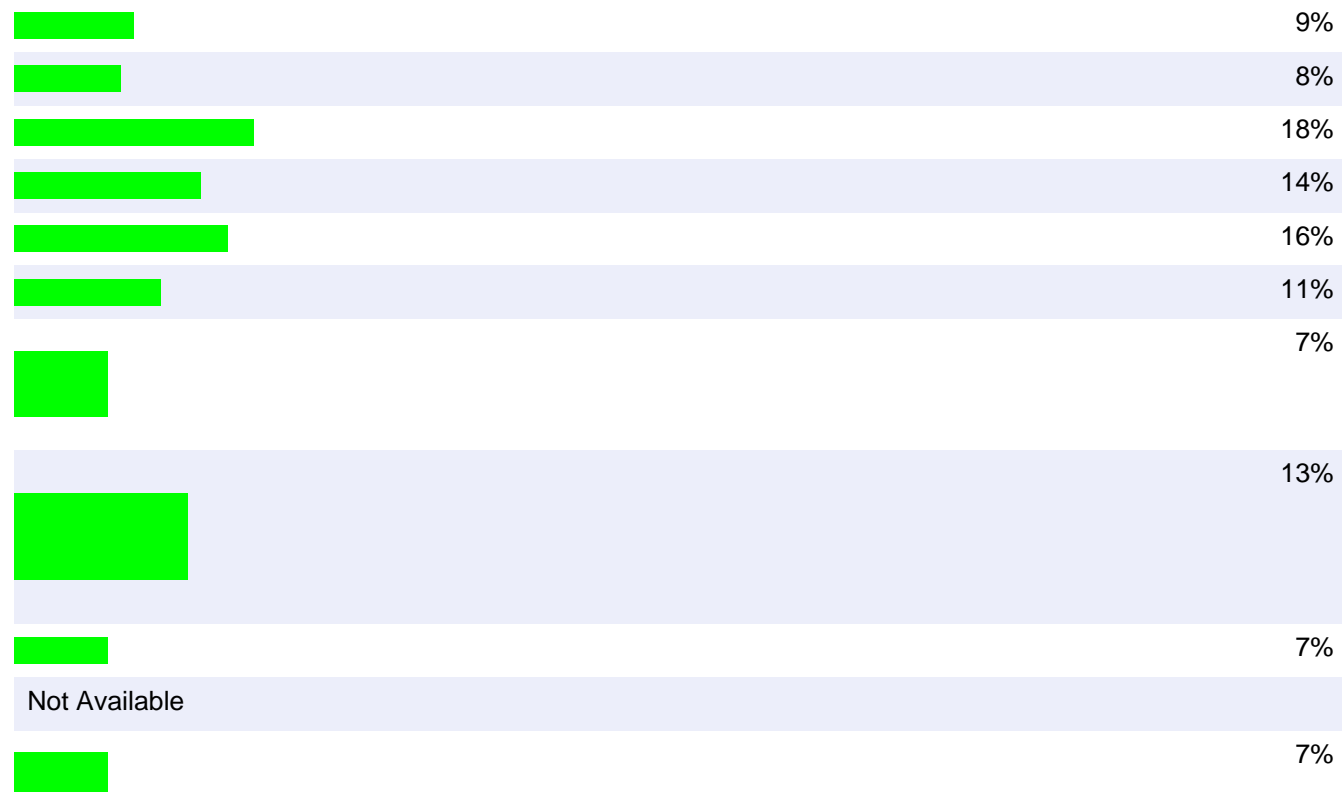
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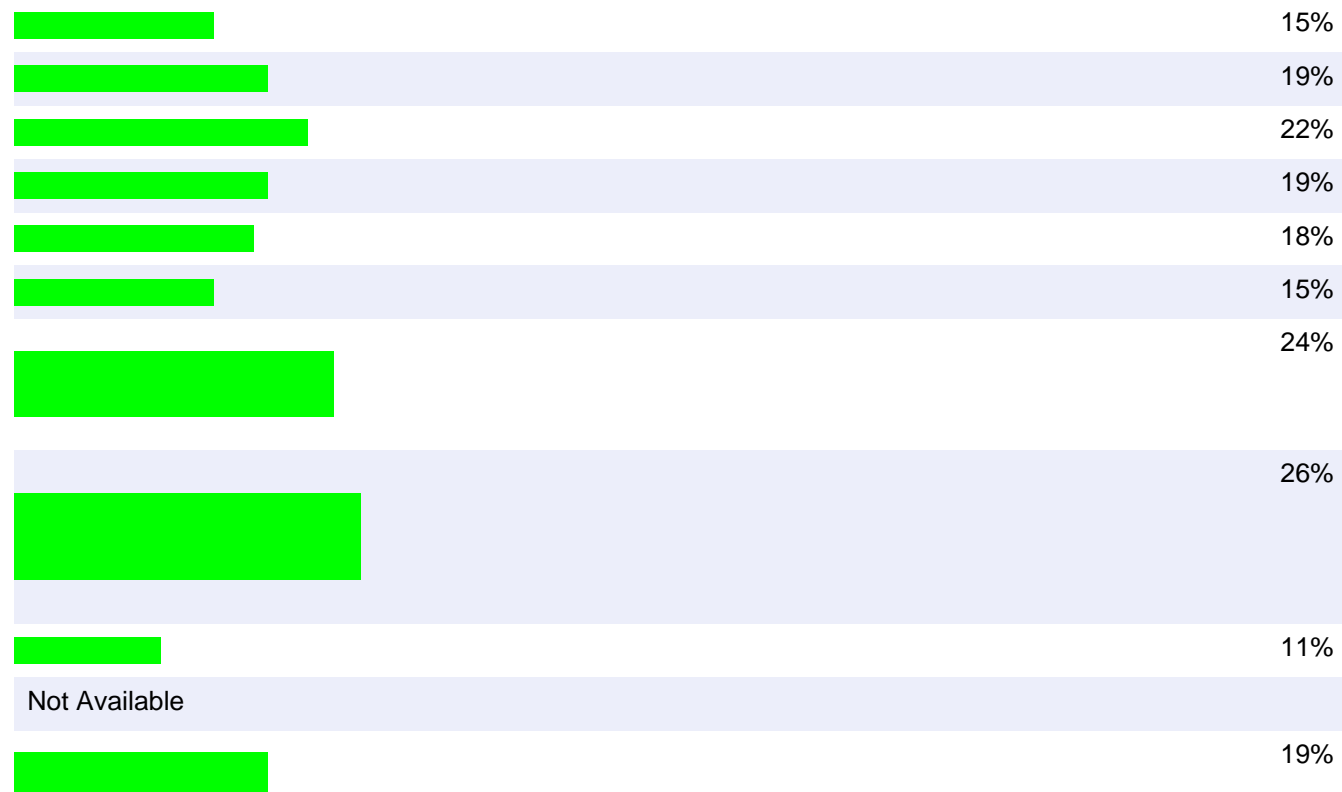
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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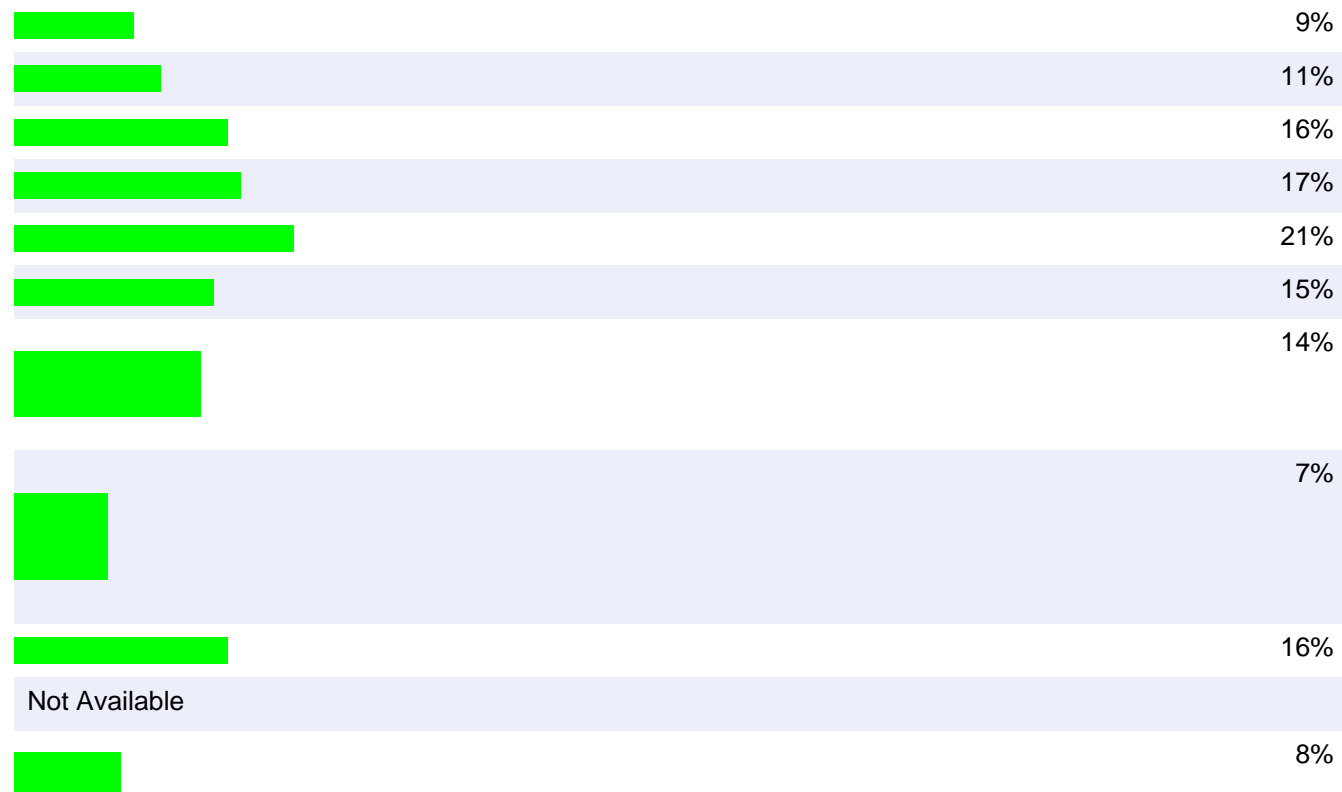
Percent of patients who reported that their room and bathroom were "Always" clean.



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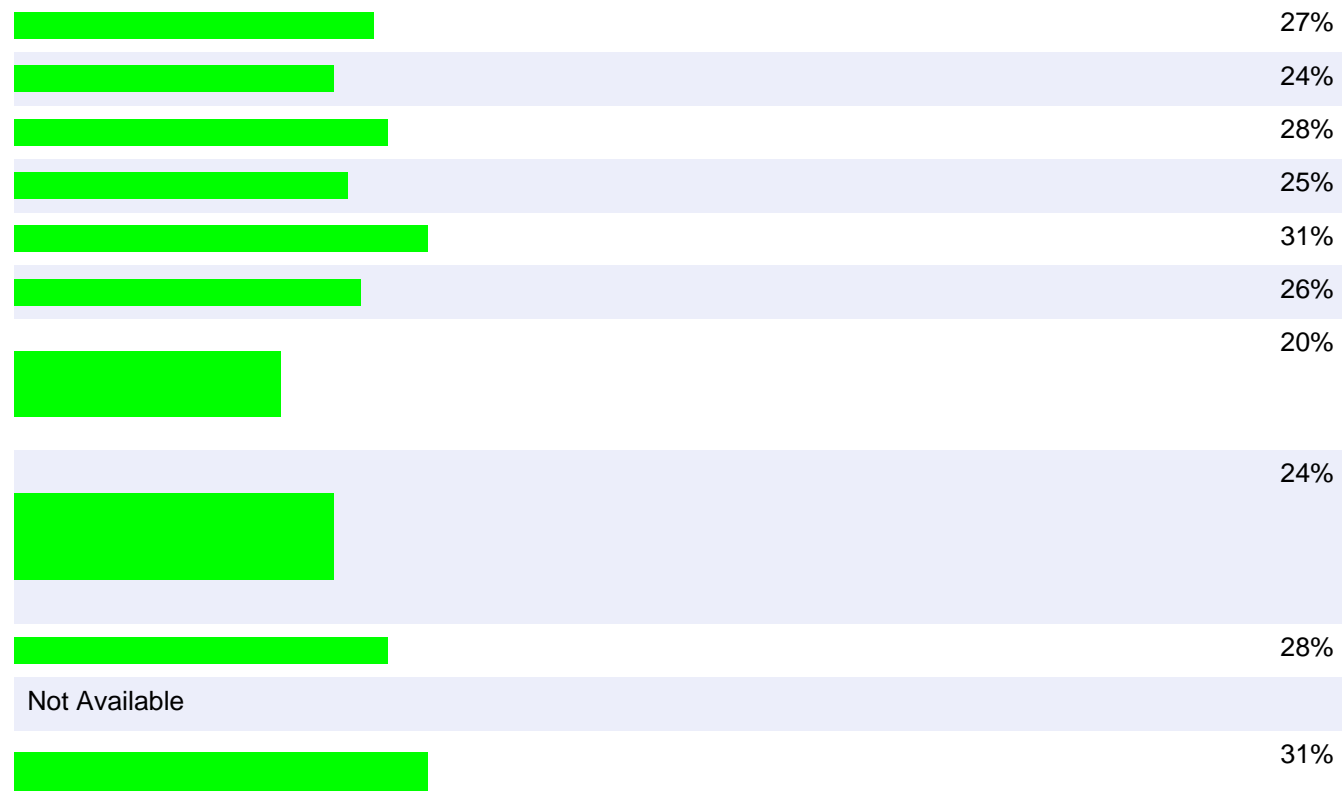
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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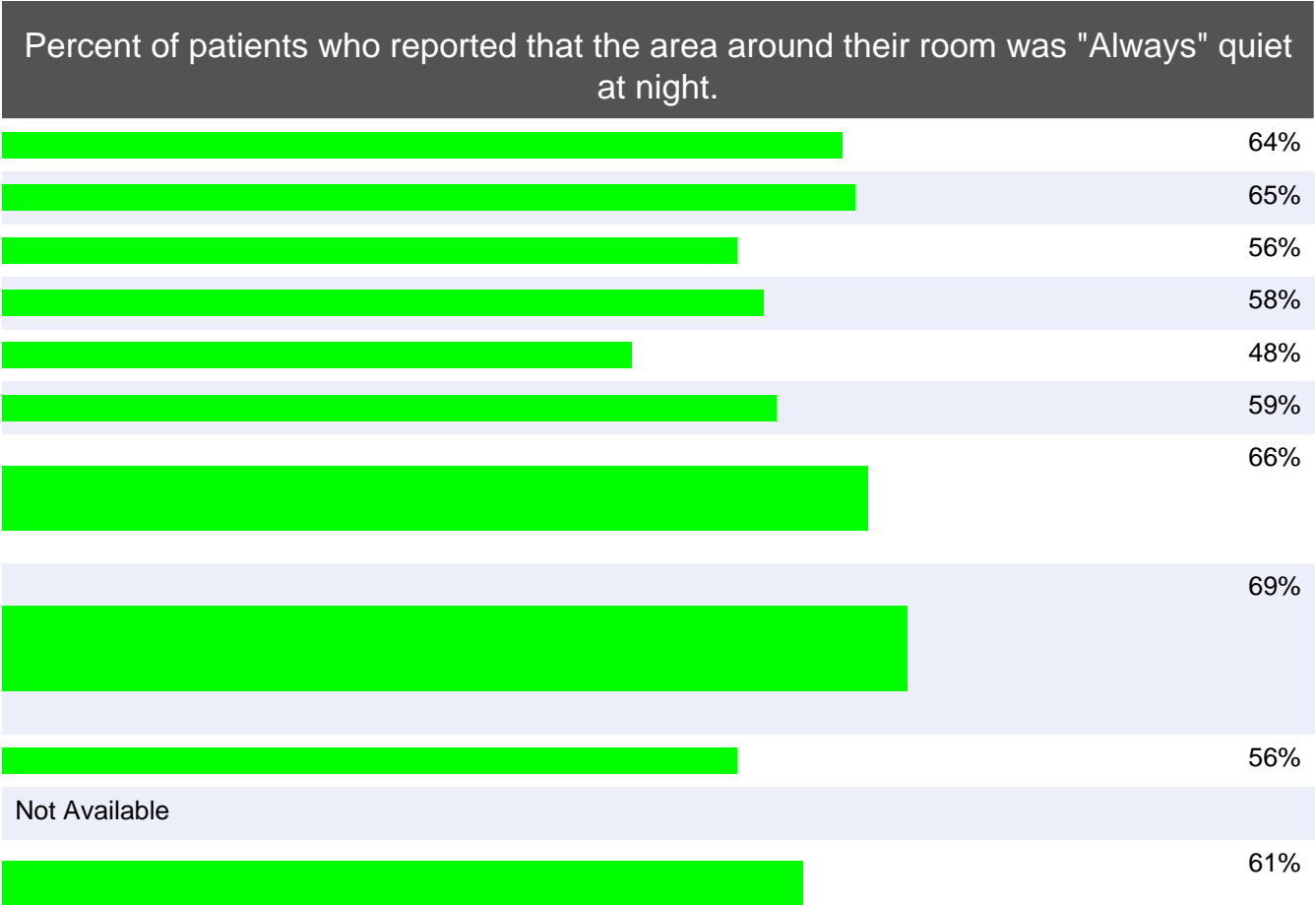
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



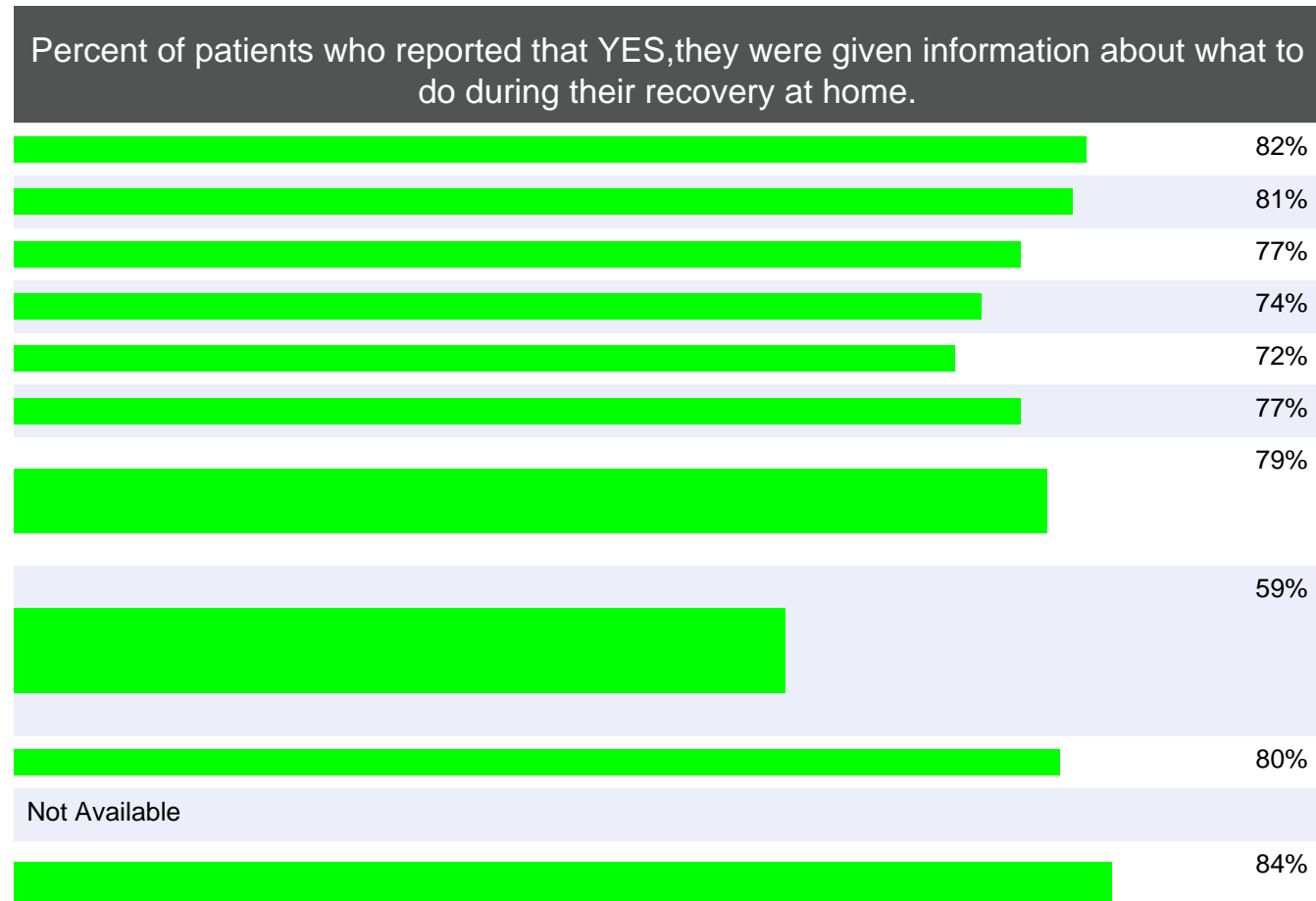
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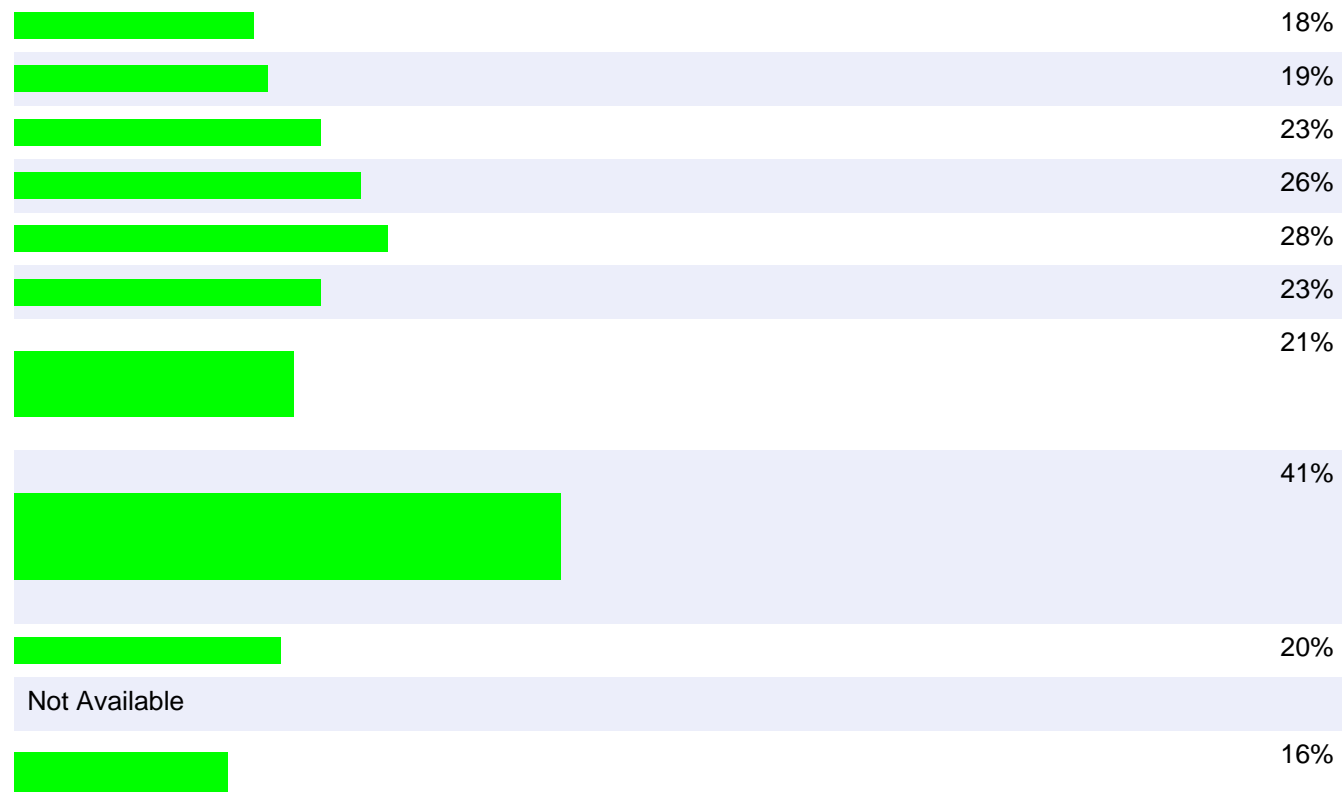
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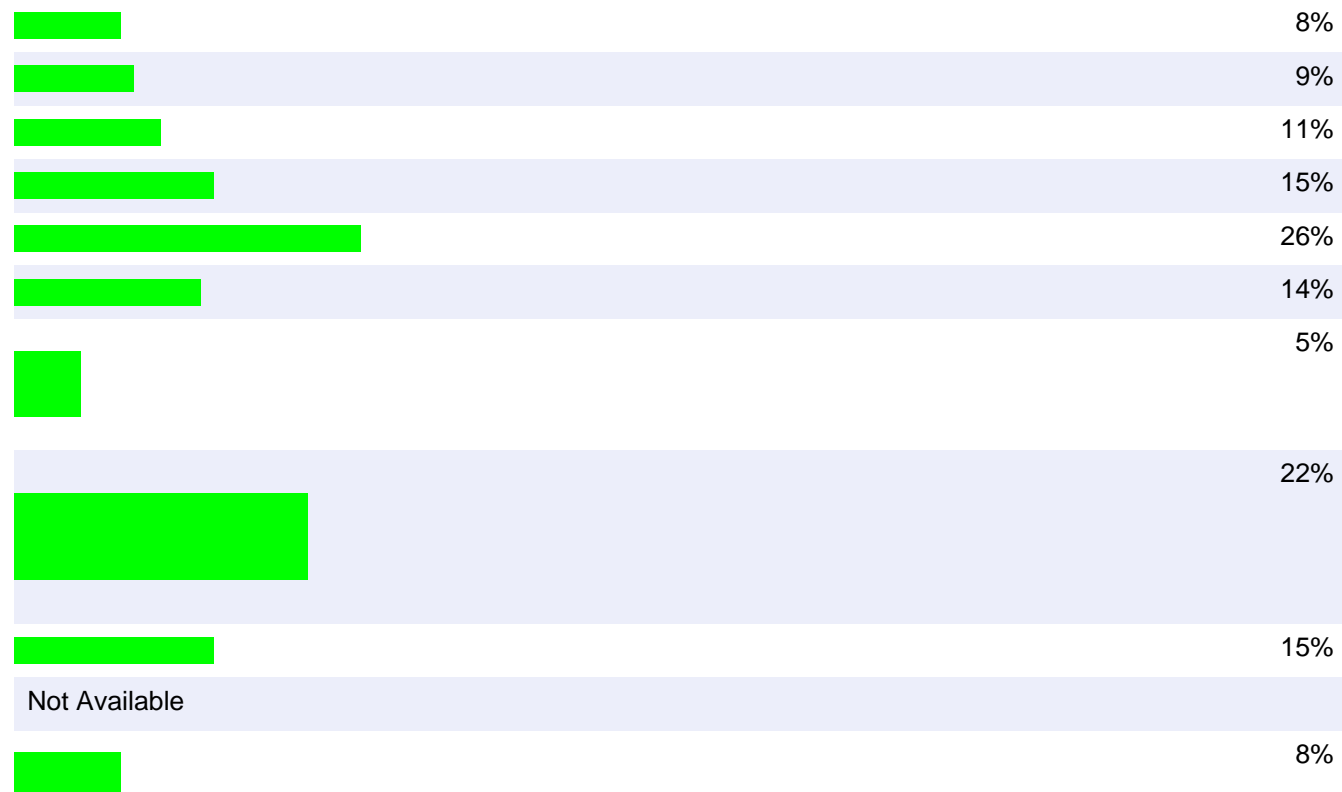
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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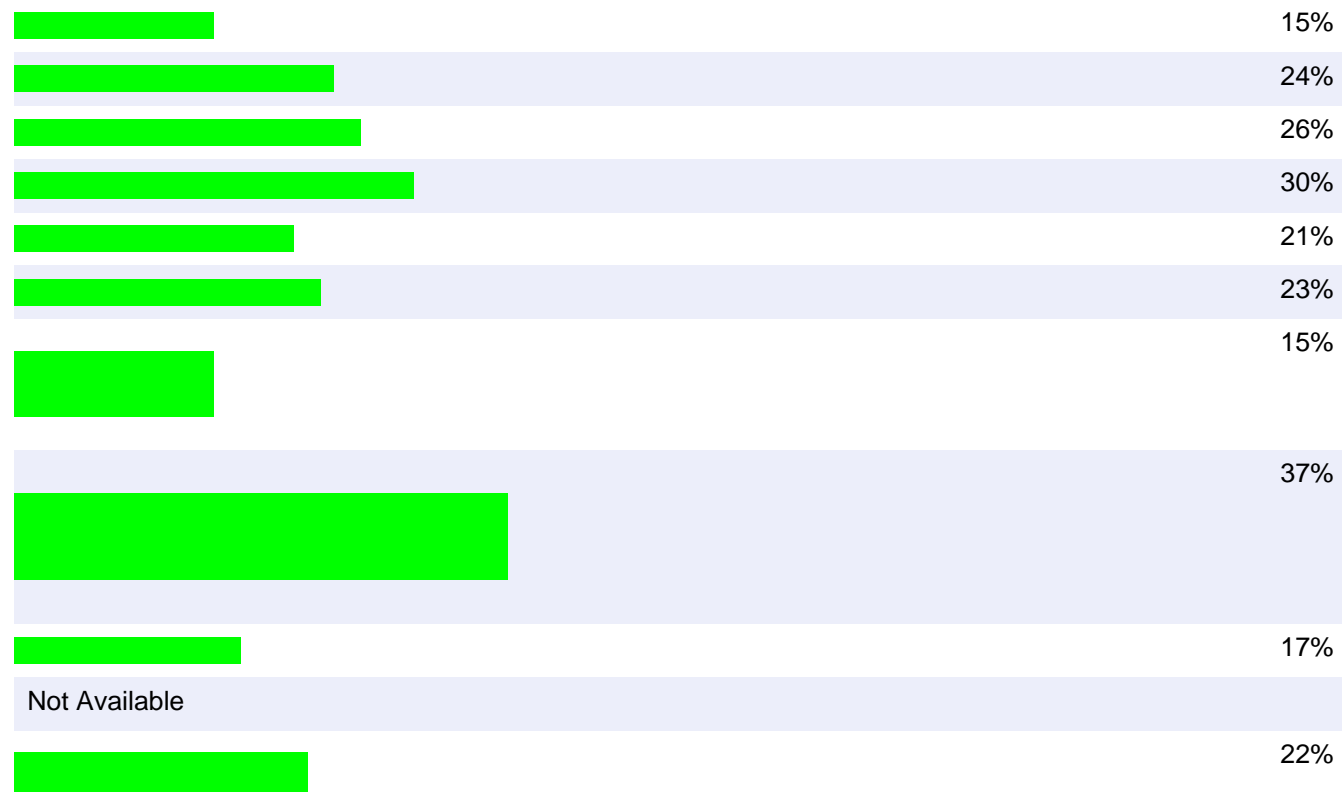
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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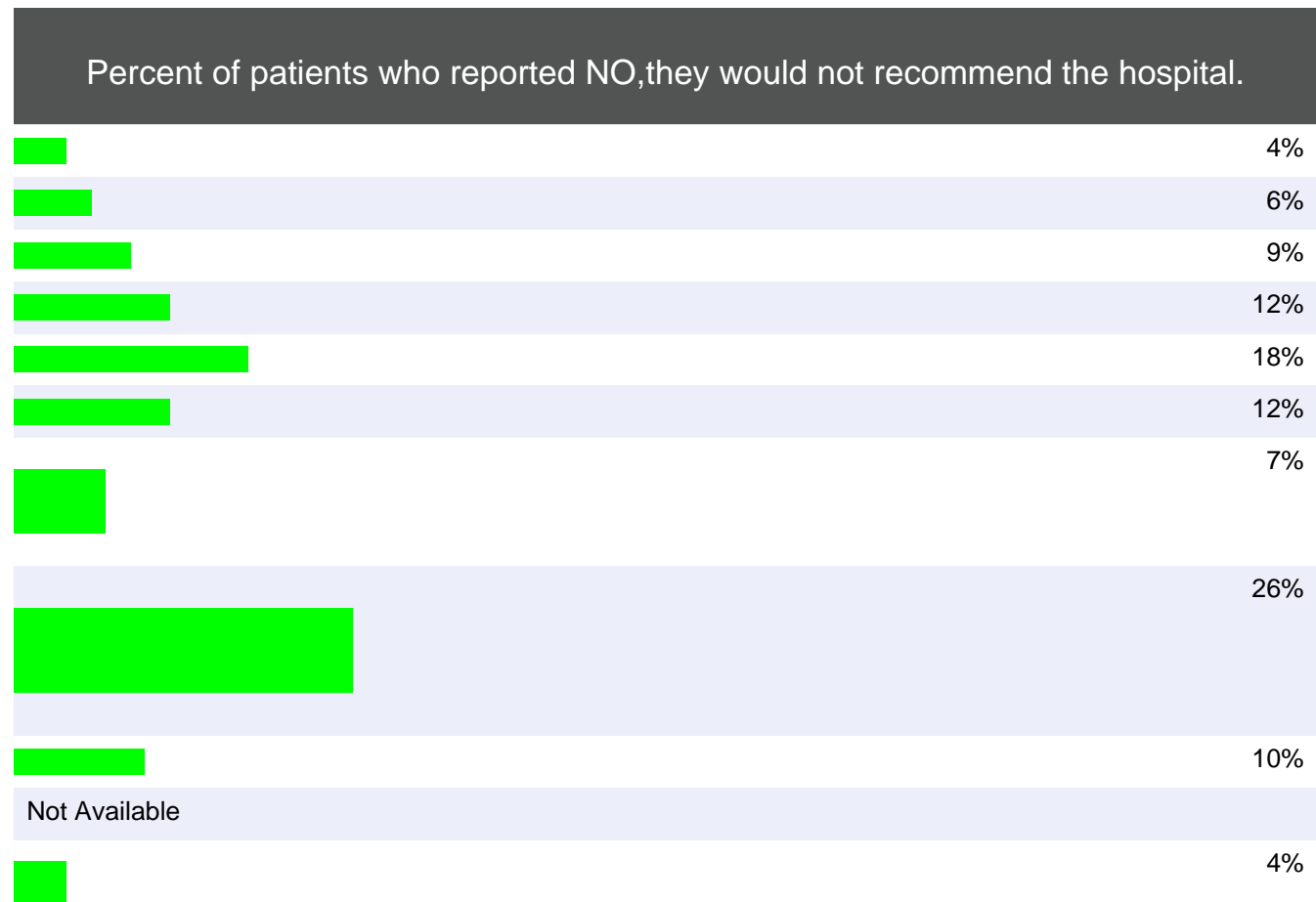
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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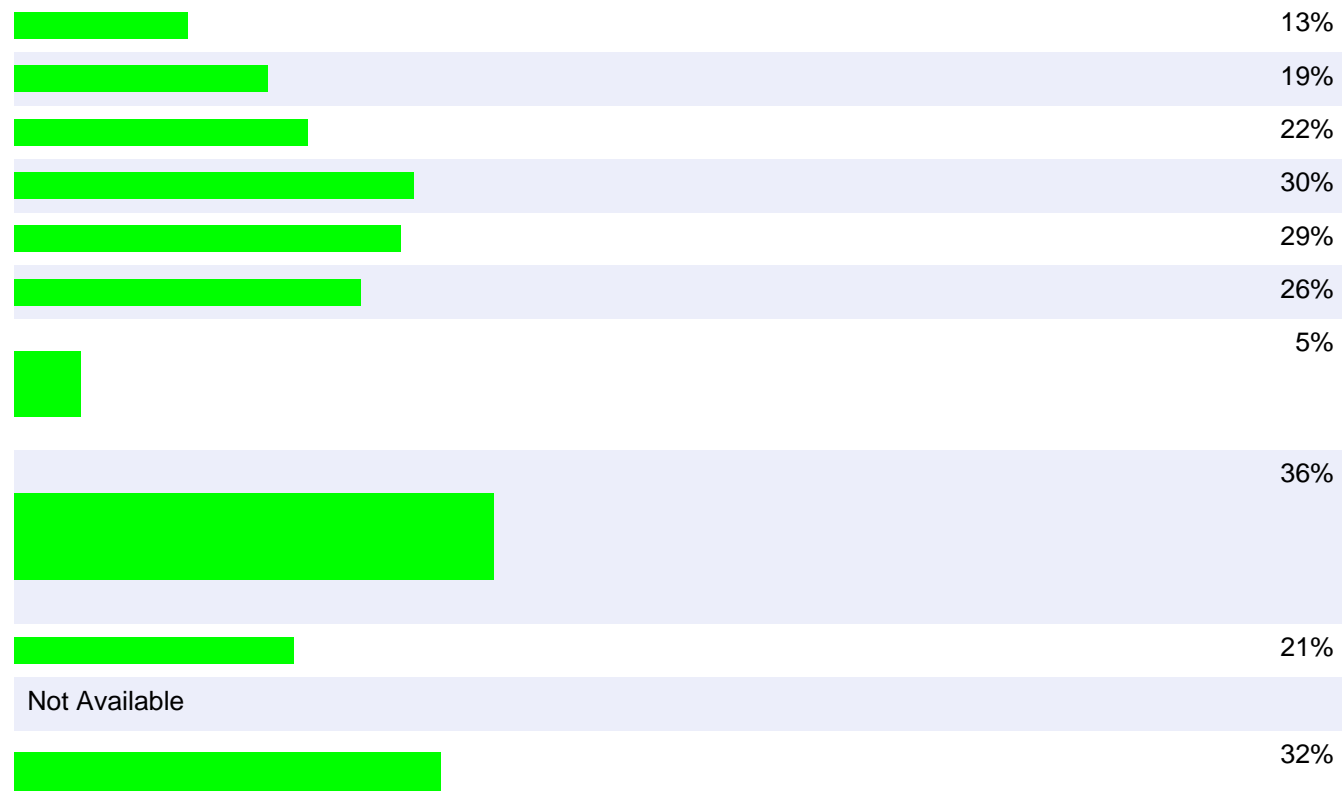
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

Fewer than 100

Fewer than 100


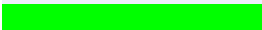








Between 100 and 299

Not Available

300 or more

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Survey Response Rate Percent	Hospital Footnote
 28%	
 24%	
 24%	
 28%	
 12%	
 21%	
 57%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
 12%	Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
 15%	
Not Available	Survey results are not available for this reporting period
 26%	